LEGAL SERVICES CORPORATION OFFICE OF INSPECTOR GENERAL

REVIEW OF GRANTEE'S TRANSFER OF FUNDS AND COMPLIANCE WITH PROGRAM INTEGRITY STANDARDS

Grantee: Pine Tree Legal Assistance, Inc.

Recipient No. 120000

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RESULTS OF AUDIT

The Legal Services Corporation (LSC) Office of Inspector General (OIG) conducted this audit to determine whether Pine Tree Legal Assistance (PTLA or "grantee") was in compliance with certain requirements of 45 CFR Part 1610. This regulation prohibits grantees from transferring LSC funds to an organization that engages in activities prohibited by the LSC Act and LSC appropriation acts, with one exception. The only exception is that LSC funds may be used to fund private attorney involvement (PAI) activities that an organization performs for the grantee. In addition, grantees must maintain objective integrity and independence from organizations that engage in restricted activities.

This audit provides reasonable, but not absolute, assurances that PTLA complied with Part 1610 between July 1, 1999 and May 31, 2001, the period covered by our review. During this time period, the grantee was not involved with organizations that engaged in restricted activities and LSC funds were not transferred to other legal organizations.

Although we found no problems with the grantee's compliance with the program integrity standard, improvements are needed in two related areas. First, the grantee did not ensure that part-time advocates reported their outside employment and certified as required by 45 CFR Part 1635. Second, some cases filed in state district courts were not reported to LSC as required by 45 CFR Part 1644.

No Certifications for Some Part time Advocates

Six part time advocates did not document whether they were employed by another legal organization. As a result, PTLA did not have certifications for these part-time advocates and therefore did not satisfy the requirements of 45 CFR Part 1635.

This regulation requires LSC grantees to maintain certifications for part time advocates who also work for organizations that engage in restricted activities. The advocates are required to certify that they did not work on prohibited activities while being paid with LSC funds. These certifications are to be made quarterly and maintained by the grantee.

The grantee has a process for identifying part-time advocates who are employed by organizations engaged in restricted activities. At the end of each quarter the part-time advocates are sent a notice informing them that certifications are due. Those not employed outside of PTLA respond via e-mail that they have no outside employment. Part time attorneys and paralegals with outside employment are required to certify in writing that they have not engaged in prohibited activities while paid with LSC funds. No evidence came to our attention that any grantee attorney or paralegal engaged in restricted activity during any time for which he/she was compensated by the grantee or

used grantee resources for restricted activities. However, the OIG identified instances for which no determination by the grantee was made as to whether the part-time advocate was involved in outside employment.

Six part-time advocates did not respond to requests for information on employment with other organizations. They provided neither a statement that they had no outside employment nor the required certification. Most of the problem occurred for the fourth quarter of 2000 when five part-time advocates did not provide a certification or an e-mail indicating they did not have other employment. Although the required certifications and e-mails were not prepared, we found no evidence that the advocates engaged in restricted activity while paid by the grantee or used grantee resources for restricted activities.

Grantee management stated that the lack of documentation was an unintentional oversight by the part-time advocates. We noted, however, that PTLA does not have procedures to ensure that part-time advocates provide the required documentation on other employment. At the conclusion of the audit fieldwork, the grantee was trying to obtain certifications or statements that the part-time advocates were not employed by another organization.

PTLA needs to implement a follow-up tracking system to ensure that all parttime advocates acknowledge whether they are also employed by an organization that engages in restricted activities and that they provide certifications when required.

Court Cases Not Reported To LSC

PTLA did not report to LSC all the cases it filed in court as required by 45 CFR Part 1644. For calendar year 2000, PTLA reported that 25 cases were filed in the state district courts located in Portland, Bangor and Machias. Seven additional cases were not reported.

Part 1644 of the regulations requires grantees to report to LSC each case it filed in a court. This requirement applies to all filed cases including those not funded by LSC. The information, including the name of each party to the case and the cause of action, must be submitted to LSC in semiannual reports for the periods ended June 30th and December 31st of each year. Grantees are required to adopt written policies and procedures to implement this regulation.

PTLA has unwritten procedures for meeting the reporting requirement. The attorneys who file the cases are responsible for providing the case information to the main office where the information is recorded on a Semiannual Case Disclosure form and reported to LSC.

These procedures were not followed for the seven unreported cases and the required information was not recorded on the Semiannual Case Disclosure form.

Grantee management agreed and explained that the unreported cases were unintentional oversights by the individual attorneys.

PTLA should adopt formal written policies and procedures to ensure that it complies with 45 CFR Part 1644. The written procedures should establish a systematic process for the collection and reporting of case disclosure information. The Executive Director, or a designated management official, should review the Case Disclosure Report prior to its submission to LSC. In addition, PTLA's full and part-time attorneys should be reminded of the case disclosure requirements and their reporting responsibilities.

RECOMMENDATIONS

We recommend that PTLA management:

- 1. Implement a tracking system to ensure that all part-time advocates acknowledge whether or not they are employed by an organization that does restricted activities and that required certifications are provided.
- 2. Adopt formal, written policies and procedures to implement the case reporting requirements of 45 CFR 1644.
- 3. Formally remind PTLA attorneys of their responsibilities for reporting case disclosure information.

SUMMARY OF GRANTEE'S COMMENTS ON DRAFT REPORT

The grantee's comments indicated agreement with the audit's findings and recommendations and discussed the action taken to implement each recommendation.

The grantee commented on a perceived error in the draft report concerning the number of docketed cases reported to LSC for calendar year 2000. The grantee stated that it reported 68 cases for the year 2000, as opposed to the 25 cases identified in the draft report.

The grantee's comments are in Appendix II.

OIG RESPONSE TO GRANTEE COMMENTS

Records provided by LSC management indicate that the grantee reported 58 docketed cases for calendar year 2000. These cases were filed in 20 state and federal courts located throughout the state of Maine. Our review only covered cases docketed in the state district courts located in Portland, Bangor and Machias. As stated on page 2 of the report, the grantee reported that 25 cases were docketed in these three courts. Therefore, we did not modify the report.

BACKGROUND

PTLA is a nonprofit corporation established to provide legal services to indigent individuals who meet eligibility guidelines. Its priorities include housing, family, and public benefits. The grantee is headquartered in Portland, Maine, and maintains four branch offices throughout the state. It is staffed with 24 attorneys, 15 paralegals, and 13 other employees, who assist case handlers and provide administrative support services. PTLA received total funding of over \$3.08 million during their most recent fiscal year, which ended December 31, 2000. LSC provided in excess of \$1.1 million or about 36 percent of the total funds received by PTLA during that year.

Grantees are prohibited from transferring LSC funds to another person or organization that engages in restricted activities except when the transfer is for funding PAI activities. In these instances the prohibitions apply only to the LSC funds that were transferred to the person or entity performing within the PAI program. Grantees must also maintain objective integrity and independence from organizations that engage in restricted activities.

OBJECTIVES, SCOPE, AND METHODOLOGY

This audit assessed whether PTLA complied with requirements established in 45 CFR Part 1610 relating to the transfer of funds to other organizations and program integrity standards.

Our review covered the period July 1, 1999 through May 31, 2001. The OIG began this audit work in May 2001 and visited PTLA in Portland, Maine, between June 4 and June 14, 2001. At LSC headquarters in Washington, DC, we reviewed materials pertaining to PTLA including its Certifications of Program Integrity, audited financial statements, grant proposals, and recipient profile. OIG staff discussed issues relating to PTLA with LSC management officials.

During the on-site visit, the OIG interviewed and collected information from the Executive Director, Assistant Director, Directors of Training and Litigation, attorneys, paralegals, Fiscal Manager, and other staff. We visited the PTLA branch offices located in Augusta and Bangor. We ascertained whether PTLA employees were generally knowledgeable regarding the guidelines set forth in Part 1610. The audit included an assessment of PTLA policies and procedures applicable to the transfer of funds to other organizations and program integrity requirements.

The OIG gained an understanding of the client intake process utilized by PTLA and its pro bono component, Volunteer Lawyers Project. Pleadings from selected cases were reviewed to verify that the case activity was not a restrictive or prohibited activity.

The OIG reviewed the grantee's financial accounts for vendors including organizations, contractors, employees, and former employees. From the 564 vendors identified in PTLA's Master Vendor List, we judgmentally selected 42 vendors to examine individual transactions. PTLA completed transactions with 37 of the 42 vendors during our period of review. We reviewed 156 of these transactions, totaling almost \$84,000. Most accounts were reviewed in their entirety. Some accounts were judgmentally tested due to time constraints.

The OIG assessed the process used by PTLA to allocate direct and indirect costs to LSC and non-LSC funds. Policies and procedures relating to payroll and timekeeping were evaluated. Attorneys and paralegals at PTLA were interviewed to determine their understanding as to which fund they should charge their time relative to case handling.

All agreements between PTLA and other organizations and individuals were requested. The OIG reviewed all materials provided including grant funding instruments, leases, contracts, and co-counsel arrangements. The OIG identified the grantee's controls applicable to monitoring pro bono attorneys under its PAI program, the Volunteer Lawyers Project.

We performed this audit in accordance with *Government Auditing Standards* (1994 revision) established by the Comptroller General of the United States and under authority of the Inspector General Act of 1978, as amended and Public Law 105-277, incorporating by reference Public Law 104-134, §509(g).

APPENDIX I

LISTING OF FINDING AND ASSOCIATED RECOMMENDATIONS

- 1: No Certifications for some part time advocates (page 1). Recommendation #1
- 2: Case Disclosure Forms did not report all cases filed (page 2). Recommendations # 2,3

APPENDIX III

OIG STAFF RESPONSIBLE FOR THE AUDIT AND THE REPORT

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